

FoundationCCC
Refurbished Laptop Project:
Supporting current and former
Foster Youth in California

Thank you so much for your interest in donating laptops and tablets to empower current and former foster youth statewide! By providing these young adults access to technology, you help open the doors to education, jobs, and brighter futures.

Your generous donations supply hundreds of transition-age foster youth across California with the critical tools they need to pursue higher education, vocational training, and new opportunities. With your support, these motivated students can continue their coursework, skills training, and college prep online during this pivotal time in their lives. We greatly appreciate you supporting this mission to equip foster youth with the technology they need to succeed!

We gratefully accept donations that meet the following criteria:

Acceptable Laptops:

- Compatible with Windows 7 or newer
To confirm the processor or age, go to “Settings” → “System” → “About.”
- 2015 or newer MacBook Air or MacBook Pro models
To confirm the processor or age, select the Apple icon in the upper left-hand corner of the display and select "About This Mac."

Acceptable Tablets:

- 2015 or newer iPad models
- 2015 or newer Android models

Before donating, please:

- Sign out of any accounts, including iCloud, iTunes, iMessage, Google, etc.
- Perform a factory reset
- In an effort to not e-waste devices we receive, please ensure there are no activation locks or other security locks enabled. The laptop BIOS should NOT be locked (sometimes seen on corporate hardware). If the BIOS on your laptop is locked, please unlock it or have your corporate IT department unlock it prior to donation.

Important: Donated items must have a front-facing camera and an undamaged display screen. If no charger is included, please confirm in writing that the device holds a charge and is fully operable when charged without being plugged in. We will provide new charging cables for devices that were donated without them, however, we would like to ensure that the device has no battery issues and is fully functioning.

What we cannot accept:

- Chromebooks
- Desktop computers
- Printers
- “Locked” laptops or tablets

Protecting Your Data:

Before wiping your device to donate, be sure to:

1. Back up any important files including files and photos on a USB or external hard drive or transfer it to your new device. You can also make a copy stored in the “cloud,” or online in a secure location.

2. After backing up your files, delete all files from your device including photos, browsing history, downloads, cookies, site data, and cached files. 3. Delete all apps and associated caches/data. This is an important step as every app you install receives some access to your information.
3. Wipe your internal hard drive. After you delete something from your device, it's still on your hard drive, so after you've deleted your files, make sure to wipe your hard drive completely.
4. Perform a Factory Reset. Ensure you follow the device manufacturer's instructions and do a factory reset. This should now eliminate anything left on your device.